

Request for Proposal (RFP)

Empanelment of Vendors/ Firms/ Suppliers for Supply, Installation & Maintenance of:

- (1) Fire Alarm system with Sensors & Auto Dialler,
- (2) Electronic Alarm System
- (3) Embedded standalone DVR based CCTV system
- (4) Combi DVR based CCTV with Alarm system

For Branches, Offices & ATMs of CitizenCredit Co-op Bank Ltd in Mumbai, Goa, Daman, Pune & Nashik

Eligibility Criteria

1. The Vendor must be an Indian firm / company/ organization registered under applicable Act in India.	Copy of the Partnership deed/Bye Law/ Certificate of Incorporation issued by Registrar of Companies along with Memorandum & Articles of Association and full address of the registered office.
2. The Vendor should provide Pan & Registration Number	
3. The Vendor should provide complete profile.	
4. Deployment Methodologies	Documents on deployment framework, tools, templates & Utilities to be provided.
5. Past/present litigations, disputes,	Brief details of litigations, If any (Adverse litigations could disputes, if any are to be result in disqualification, at the given on Company's letter sole discretion of the Bank) head.
6. Vendor should not have been Blacklisted for deficiency in service by any BFSI Sector during the last 5 years.	Vendor should specifically confirm on their letter head in this regard.
7. Vendor should have been in operation for minimum 5 years	Period of existence of the vendor should be mentioned.
8. The Vendor should have support setup with 2 hours of response time in Rabale (Data Center)	Vendor should specifically confirm this on their letter head.
9. The Vendor should be company and have a local presence support center and level 3 capability (highest escalation) locally in India.	Vendor should specifically confirm this on their letter head.
10. The Vendor should agree to the terms and conditions and be prepared for signing Service Level Agreement with the Bank	Vendor should specifically confirm this on their letter head.

Documentary evidence must be furnished against each of the above criteria along with an index. All documents must be signed by the authorized signatory of the Vendor. Relevant portions, in the documents submitted in pursuance of eligibility criteria, should be highlighted.

Signature
Seal of Company



(Letter to the bank on the Supplier's letterhead)

FORM FOR EMPANELMENT

- (1) Name of the company: _____
- (2) Constitution (Director/ Proprietor): _____
- (3) Address of the Registered Office: _____

- (4) Date of Establishment: _____
- (5) Registration Details, if any: _____
- (6) Name, designation of contact person/ proprietor/partner : _____

- (7) Landline No/ Cell No.: _____
- (8) E-mail id: _____
- (9) Turnover/ Projects undertaken in last 3 Years: _____

- (10) At least 3 client references and contact details (email/ landline/mobile) of customers for whom the Vendor has executed similar projects (Start and End Date of the Project to be mentioned) in the past

